

*I Mina' Trentai Dos Na Liheslaturan Guåhan*  
**Resolutions Log Sheet**

<b>Resolution No.</b>	<b>Sponsor</b>	<b>Title</b>	<b>Date Intro</b>	<b>Date of Presentation</b>	<b>Date Referred</b>	<b>Committee / Ofc Referred</b>	<b>Date Adopted</b>
<b>165-32 (COR)</b>	Dennis G. Rodriguez, Jr.	Relative to commending and congratulating Lieutenant Richard H. Fail for his accomplishments and services at the United States Naval Hospital Guam and extending a warm and sincere Un Dangkolo Na Si Yu'us Ma'ase his invaluable contribution in the health care of the Guam's military and island community.	6/5/2013 8:43 a.m.	6/14/2013 11:30 a.m.			<b>06/14/13</b>



# COMMITTEE ON RULES

*I Mina'trentai Dos na Libeslaturan Guahan* • 32<sup>ND</sup> Guam Legislature  
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## VOTING SHEET

Resolution No. 165-32 (COR) Introduced by: Dennis G. Rodriguez, Jr., R. J. Respicio "Relative to commending and congratulating Lieutenant Richard H. Fail on his accomplishments and services at the United States Naval Hospital Guam; and to further extending a warm and sincere *Un Dangkolo Na Si Yu'os Ma'ase'* to him for his invaluable contributions to the health care of Guam's military and island community."

	SIGNATURE	DATE	TO ADOPT	TO NOT ADOPT	TO ABSTAIN
SENATOR RORY J. RESPICIO Chairperson			✓		
SENATOR THOMAS C. ADA Vice-Chairperson					
SPEAKER JUDITH T. WON PAT, Ed.D. Member					
VICE-SPEAKER BENJAMIN J.F. CRUZ Member			✓		
LEGISLATIVE SECRETARY TINA ROSE MUÑA BARNES Member			✓		
SENATOR VICENTE (Ben) C. PANGELINAN Member					
SENATOR DENNIS G. RODRIGUEZ, JR. Member	<i>DR</i>	6/17			
SENATOR FRANK BLAS AGUON, JR. Member					
SENATOR MICHAEL F.Q. SAN NICOLAS Member					
SENATOR V. ANTHONY ADA Minority Member			✓		
SENATOR ALINE YAMASHITA Minority Member			✓		

### For Sponsor's Office Use Only

Sponsor Signature: \_\_\_\_\_  
 Staff Contact Person: Amanda L. Shelton  
 Date: 6/14/13

### For COR/Clerk's Office Use Only

Name: \_\_\_\_\_  
 Date: 6/14/13  
 Notes: \_\_\_\_\_

Certified     Returned

***I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN***  
**2013 (FIRST) Regular Session**

**Resolution No. 165-32 (COR)**

Introduced by:

Dennis G. Rodriguez, Jr.  
R. J. Respicio  
T. C. Ada  
V. Anthony Ada  
Frank B. Aguon, Jr.  
B. J.F. Cruz  
Chris M. Dueñas  
Michael T. Limtiaco  
Brant McCreadie  
Tommy Morrison  
T. R. Muña Barnes  
Vicente (ben) C. Pangelinan  
Michael F. Q. San Nicolas  
Aline A. Yamashita, Ph.D.  
Judith T. Won Pat, Ed.D.

**Relative to commending and congratulating Lieutenant Richard H. Fail on his accomplishments and services at the United States Naval Hospital Guam; and to further extending a warm and sincere *Un Dångkolo Na Si Yu'os Ma'åse'* to him for his invaluable contributions to the health care of Guam's military and island community.**

1           **BE IT RESOLVED BY THE COMMITTEE ON RULES OF I**  
2 ***MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN:***

3           **WHEREAS,** in June 2012, Lieutenant Richard H. Fail was selected over five  
4 other highly qualified senior healthcare administrators to lead the largest and most  
5 challenging department under the Directorate for Administration of the U.S. Naval  
6 Hospital, Guam; and

1           **WHEREAS**, Lieutenant Fail was responsible for the leadership and management  
2 of 28 enlisted, ten civilian, and three contract employees; and for \$1.08 Million Dollars in  
3 total resources, while simultaneously serving as the Department Head for the Operating  
4 Management Department. He is an outstanding Naval Officer who embodies  
5 commitment and dedication to the U.S. Navy and those they serve; and

6           **WHEREAS**, in the short time being assigned in a challenging position, Lieutenant  
7 Fail has accomplished more than what is normally seen in a three year period; and he has  
8 put permanent solutions in place to correct more than 13 years of administrative  
9 oversight. In addition to serving as the Assistant Medical Treatment Facility Emergency  
10 Manager and Command Legal Officer, Lieutenant Fail has accomplished many other  
11 noteworthy tasks in his career; and

12           **WHEREAS**, despite significant staffing shortages and staffing instability due to  
13 OPTEMPO, through his intrusive leadership style, Lieutenant Fail was able to achieve  
14 high impact results and lasting improvements throughout his department, the Command  
15 and the Fleet, while at the same time recognizing the need for his Sailors' continued  
16 personal and professional development. He implemented an effective OJT program for  
17 his staff to improve their clinical proficiency in patient assessment and emergency  
18 medical treatment protocols to be better prepared to answer the call of duty.  
19 Understanding that his people are his most important asset, Lieutenant Fail established a  
20 climate where every staff member, military and civilian alike, were evaluated on their  
21 own individual merits and abilities, resulting in a cohesive, mission-focused, and versatile  
22 team that successfully negotiated all the challenges faced in executive healthcare; and

23           **WHEREAS**, Lieutenant Fail also orchestrated the revision of eight command  
24 instructions; he researched, authored and published the Annual Coding Compliance Plan;  
25 he initiated the creation of effective Standard Operating Procedures in all areas of Patient  
26 Administration; and he completely revised inpatient and outpatient civilian position  
27 descriptions, correcting a 12 year administrative oversight; and

1           **WHEREAS**, Lieutenant Fail also led a diverse 39 member Patient Administration  
2 team in carrying out seven major programs in support of the Command and the Fleet,  
3 including 600 overseas screenings, 66 limited duty cases, 22 Exceptional Family Member  
4 Program submissions, 276 aero medical evacuations, 2,381 patient admissions and  
5 ambulatory procedure visits, 95 decedent affairs cases, 338 fleet liaison requests, and the  
6 processing of 256 birth and death certificates; and

7           **WHEREAS**, Lieutenant Fail demonstrated a superb leadership and expert  
8 knowledge to combat a five-year backlog measuring 1,249 linear inches of unfiled loose  
9 medical record chits. The progressively growing backlog nearly filled a room peaking at  
10 over 120 cubic feet. Leading the effort, he restructured the departmental organizational  
11 chart; and without any additional staff, he created, staffed and trained a new Records  
12 Retirement Division. This, in addition to effectively working with every department in  
13 maximizing the documentation of delivered healthcare in the electronic medical records,  
14 not only halted the growth of the backlog, but reversed it permanently; and

15           **WHEREAS**, Lieutenant Fail implemented Protected Health Information/ Personal  
16 Identifiable Information (PHI/PII) compliance improvements throughout the Command  
17 by successfully negotiating a contract for the collection and destruction of PHI/PII by a  
18 Health Insurance Portability and Accountability Act of 1996 (HIPAA) certified company,  
19 thereby reducing costs in the first year by 49%, and an improved Command PII spot  
20 check program by 91%; and

21           **WHEREAS**, Lieutenant Fail is highly regarded for his common sense input and  
22 experience. He organized, led and/or worked with numerous committees and teams,  
23 including, the Command Assessment Team, the Data Quality Assurance Team, the  
24 Medical Records Review Committee, the Uniform Business Office Compliance  
25 Committee, the Environment of Care Committee, the Lean Six Sigma Team, and the  
26 Command MEDIG and Joint Commission Mock Survey Teams, which resulted in an

1 improvement in processes and the overall climate, both in his department and throughout  
2 the Command; and

3 **WHEREAS**, Lieutenant Fail was also responsible for one of the busiest Aero  
4 Medical Evacuation (AE) offices in the Western Pacific, and he faced numerous  
5 challenges to correct deficiencies in the daily operations of transferring patient care from  
6 this austere, remote Pacific island. Through his direct leadership and enhanced  
7 communication skills, he reorganized the organizational chart to devote additional staff to  
8 support these operations. He implemented effective staff training, the development of a  
9 responsive, responsible multidisciplinary team concept for all AE reviews, and the  
10 creation and institution of various pre-flight checklists, all of which resulted in a 217%  
11 improvement in processing patient movement requests to a higher echelon of care, and in  
12 the U.S. Naval Hospital Guam being recognized as the standard for Medical Training  
13 Facility Aeromedical Evacuation (MTF AE) Operations; and

14 **WHEREAS**, Lieutenant Fail effectively managed the daily performance of the  
15 Bureau of Medicine and Surgery (BUMED) sponsored coding contract. His efforts paid  
16 off through improved coding and medical documentation accuracy, supporting quality  
17 patient care, workload capture, and the medical billing process. Through his foresight,  
18 when a new company assumed the coding contract, he directed his staff to work closely  
19 with the new company's management to address multiple issues that were causing delays  
20 and a mounting coding backlog. Through careful redirection of the coding staff's focus  
21 and reprioritization of their efforts, he ensured regulatory coding compliance. In  
22 addition, he attained, and maintained the Command's data quality coding compliance of  
23 above 95% for Ambulatory Procedure Visit records, which exceeded the regulatory  
24 standards. He developed improved medical record tracking/notification process, resulting  
25 in the overall medical record delinquency rate being decreased by 13%; and

26 **WHEREAS**, the people of Guam, especially our military personnel and their  
27 families, are grateful for the hard work and dedicated service of Lieutenant Richard H.

1 Fail; and his stay on Guam has been rewarding for the island community; now therefore,  
2 be it

3 **RESOLVED**, that the Committee on Rules of *I Mina'Trentai Dos Na*  
4 *Lihsaturan Guåhan* does hereby, on behalf of *I Lihsaturan Guåhan* and the people of  
5 Guam, commend and congratulate Lieutenant Richard H. Fail on his accomplishments  
6 and services at the United States Naval Hospital Guam; and does further extend a warm  
7 and sincere *Un Dångkolo Na Si Yu'os Ma'åse'* to him for his invaluable contributions to  
8 the health care of Guam's military and island community; and be it further

9 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules  
10 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the  
11 same be thereafter transmitted Lieutenant Richard H. Fail; and to the Honorable Edward  
12 J.B. Calvo, *I Maga'låhen Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF I  
MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN ON THE 14<sup>TH</sup> DAY OF  
JUNE 2013.**



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**JUDITH T. WON PAT, Ed.D.**  
Speaker



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**RORY J. RESPICIO**  
Chairperson, Committee on Rules



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**TINA ROSE MUÑA BARNES**  
Legislative Secretary